CitizenSay Demonstration

After participating this demonstration you will be able to answer these questions:

- What is CitizenSay?
- What does it do in Nature4Cities?

- How do you create a workflow?
- How do you participate in a workflow?
- How do you analyse and present outcomes?
What is CitizenSay?

CitizenSay is a collaboration and consultation platform. It allows you to:

• Plan, structure and manage collaboration and consultation processes and workflows
• Use online tools to gather data
• Use online tools to facilitate collaboration
• Facilitate real-time discussions, consultations and collaborations
• Use online tools to analyse and summarise results

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What does it do in N4C?

In Nature4Cities, the purpose of CitizenSay is:

- To facilitate online consultations and information meetings
- To facilitate collaborative development of ideas with different groups of stakeholders
- To enable users to use and manage consultation and collaboration processes that have been formulated following best practices in the domain (including step-by-step guide processes)
- To gather data from citizens for instance through online surveys or through online discussions (including Environmental QoL survey data gathering)
How do you create a workflow?

CitizenSay uses Collaboration Workflows to define collaboration processes:

1. Create a new workflow
2. Define access rights
3. Add activities
4. Schedule activities
How do you participate?

Depending on the workflow configuration, users can complete activities:

• In their own time or together in online sessions
• With or without having to register a user account
• With or without access to results and other users’ data
• In their own language
How do you analyse?

CitizenSay not only allows users to create and manage workflows, it also:

• Automatically generates activity log files,
• Generates summary statistics for polls and surveys,
• Analyses discussion content in order to extract key terms and user sentiment towards them (beta feature)
• Allows users to publish data to participants
• Export gathered data for further processing
Thank you for your attention!

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